

Telkom SA SOC Limited Electronic Mail Legal Notice

1. This E-Mail legal notice is enforceable and binding on the recipient / addressee in terms of The Electronic Communications and Transaction Act, Act 25 of 2002, published in the Government Gazette No 23708, dated 2 August 2002, which is available from the South African Government Information web site on the web link at: <https://www.gov.za/documents/electronic-communications-and-transactions-act>
2. Telkom processes personal information and data according to its Privacy Statement https://media.telkom.co.za/today/media/downloads/TelkomPrivacyStatement_30062021.pdf, which is incorporated herein by this reference.
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7. Any agreements concluded with Telkom by using electronic correspondence shall only come into effect once Telkom has indicated such contract formation in a follow up or return communication and always subject to the requirements of the ECT Act and contract law in general.
8. No E-Mail correspondence sent to Telkom shall be deemed to have been received until Telkom has responded thereto. An auto-reply shall not constitute such "response" for purposes of this clause. Return E-Mail messages blocked by Telkom's virus detection and/or filtering applications shall not be deemed to have been received by Telkom and/or the addressee.
9. No warranties, whether express or implied, are made and/or implied that any employee and/or contractor of Telkom is and/or was authorised to create and send this communication.

10. Telkom reserves the right to intercept, filter, view, block, delete, access, copy, read and act upon this E-Mail message and all E-Mail messages sent as reply messages to this E-Mail message or the address of the sender.
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13. Subject to urgent and interim relief, all disputes and/or disagreements and/or damages and/or liabilities, in any manner related to the:
 - 13.1 Interpretation, validity, access to and enforceability of this E-Mail legal notice;
 - 13.2 Content (including message headers, links and/or attachments) of this E-Mail message;
 - 13.3 The time and place this E-Mail was sent and/or delivered; and/or
 - 13.4 The identity of the sender shall be referred to urgent and confidential arbitration in terms of the arbitration rules of the Arbitration Foundation of Southern Africa and such arbitration shall be conducted in Pretoria in English. The arbitration rules may be downloaded from: <https://arbitration.co.za/domestic-arbitration/commercial-rules/>
14. The law of South Africa shall govern this E-Mail message and legal notice.
15. Information disclosures required by law:
 - 15.1 Full name of company: Telkom SA SOC Limited.
 - 15.2 Registration number: 1991 / 005476 / 30.
 - 15.3 VAT registration number: 4680101146.
 - 15.4 **Directors:** MS Moloko (Chairperson), S Taukobong (Group Chief Executive Officer), DJ Reyneke (Group Chief Financial Officer), O Ighodaro, N Kapila*, PCS Luthuli, EG Matenge-Sebesho, KW Mzondeki, F Petersen-Cook, KA Rayner, SP Sibisi, H Singh, RG Tomlinson, LL Von Zeuner, SH Yoon** *India **Korea
 - 15.5 Company Secretary: AC Ceba
 - 15.6 Group Chief Executive Officer: S Taukobong
 - 15.7 Postal address: Private Bag X881, Pretoria, 0001, South Africa.
 - 15.8 Street address: Telkom Park, 61 Oak Avenue, Highveld, Gauteng, 0157, South Africa.
 - 15.9 Website: <http://www.telkom.co.za>

15.10 JSE Share Code: TKG

15.11 Promotion of Access to Information Act 2 of 2000 Manual: <http://www.telkom.co.za/paia>

16. This E-Mail legal notice shall at all times take precedence over any other E-Mail disclaimer(s) attached to return E-Mails addressed to any person with a Telkom E-Mail account.

17. This E-Mail legal notice may be amended without prior warning.

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Version: 3.57